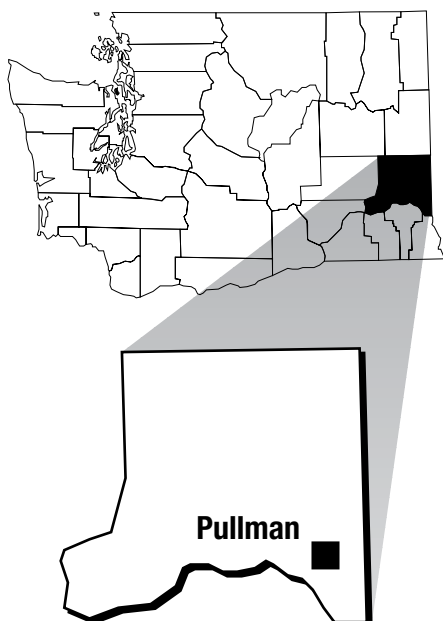


## Rod Thornton Transit Manager

775 NW Guy Street  
Pullman, WA 99163-3001  
(509) 332-6535

Internet Home Page: [www.pullmantransit.com](http://www.pullmantransit.com)

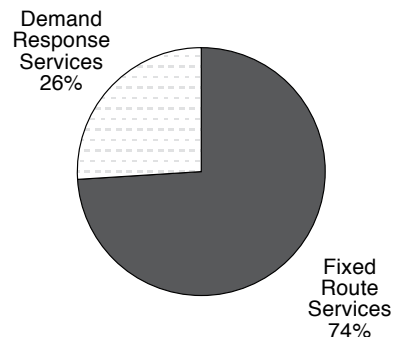


## System Snapshot

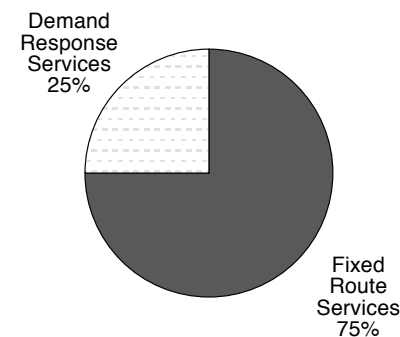
- Operating Name: Pullman Transit
- Service Area: City of Pullman, Whitman County
- Congressional District: 5
- Legislative District: 9
- Type of Government: City
- Governing Body: Pullman City Council
- Tax Authorized: 0.2 percent local utility tax approved in November 1978.
- Types of Service: Eight fixed routes and Dial-A-Ride (Paratransit) service for elderly and persons with disabilities.
- Days of Service: Pullman Transit offers service with eight routes and Dial-A-Ride (Paratransit) Monday through Thursday, 6:50 a.m. to 12:30 a.m.; Friday, 6:50 a.m. to Saturday, 3:00 a.m.; and Saturday, 9:00 a.m. to Sunday, 3:00 a.m. Service on all routes is reduced during Washington State University's breaks and during the summer months to 6:50 a.m. to 5:50 p.m., Monday through Friday, and from 9:00 a.m. to 4:30 p.m. on Saturdays.
- Base Fare: \$.50 per boarding with free transfers, fixed route; Paratransit \$.40 per ride.



**Total Vehicle Hours in 2005**



**Total Vehicle Hours in 2011**



### Current Operations

Pullman Transit operates eight fixed routes Monday through Saturday during the school year:

- Three local routes.
- Five commuter routes.

Pullman Transit also provides two different routes for night and Saturday service. During school breaks and the summer quarter, Pullman Transit operates two fixed routes, instead of the eight.

Dial-A-Ride (Paratransit) for senior citizens over 65 years of age and persons with disabilities is provided six days a week.

Washington State University contracts with Pullman Transit permitting all students, staff, and faculty to ride without paying a fare by showing their WSU identification card. The Pullman School District also contracts with Pullman Transit permitting students who qualify to ride without paying a fare by showing a school-issued pass.

### Revenue Service Vehicles

Fixed Route – 18 total, 16 equipped with wheelchair lifts, model years ranging from 1985 to 2005.

Paratransit – Five total, one minibus and four vans, all are ADA accessible, model years ranging from 1996 to 2005.

### Facilities

Pullman Transit's operations facility includes a 9,000-square foot building with the administration and dispatch functions, employees' area, and parking. Maintenance services are provided at a nearby 6,400-square foot building, used by all city vehicles.

Pullman Transit has one transfer center located on leased property with parking for four buses, a passenger shelter, and drivers' rest rooms. There are 19 bus shelters installed throughout the city. Washington State University has installed five bus shelters on the Pullman campus.



### Intermodal Connections

Pullman Transit provides access to:

- Wheatland Express with service to Moscow, Idaho.
- Northwest Stage Lines with service to Spokane and Boise.
- The Pullman-Moscow Regional Airport for Dial-A-Ride (Paratransit) users.

Bicycle access is available on all fixed route buses.

## 2005 Achievements

- Finalized plans for bus storage facility expansion.
- Received and placed into service five new 35-foot low-floor buses.
- Received and placed into service one van and one minibus for the Paratransit service.
- Expanded fixed route express service with a fifth bus (eight hours per day).
- Offered extended late night fixed route service on Friday and Saturday night from 12:00 a.m. to 3:00 a.m.
- Expanded fixed route service by offering A, I, and J routes during WSU breaks.
- Added holiday service.



## 2006 Objectives

- Complete the expansion of the bus storage facility.
- Extend Saturday bus service through the summer months.
- Purchase a second minibus.
- Upgrade Paratransit scheduling software.

## Long-range Plans (2007 through 2011)

- Purchase ten fixed route coaches.
- Upgrade fixed route data collection system and fareboxes.
- Replace staff vehicle.
- Purchase power brush for washing vehicles.
- Expand and remodel the vehicle maintenance building.
- Purchase three ADA vans.
- Purchase three minibuses.

## Pullman Transit

	2003	2004	2005	% Change	2006	2007	2008	2011
<b>Annual Operating Information</b>								
Service Area Population	25,300	25,905	<b>26,590</b>	2.64%	N.A.	N.A.	N.A.	N.A.
<b>Fixed Route Services</b>								
Revenue Vehicle Hours	15,760	19,077	<b>20,812</b>	9.09%	22,000	23,000	23,000	23,000
Total Vehicle Hours	16,721	19,936	<b>22,415</b>	12.43%	24,000	24,000	24,000	24,000
Revenue Vehicle Miles	197,196	245,504	<b>273,793</b>	11.52%	300,000	300,000	300,000	300,000
Total Vehicle Miles	209,308	258,211	<b>305,654</b>	18.37%	323,000	323,000	323,000	323,000
Passenger Trips	921,269	1,075,127	<b>1,200,031</b>	11.62%	1,250,000	1,265,000	1,275,000	1,315,000
Diesel Fuel Consumed (gallons)	52,766	68,488	<b>76,230</b>	11.30%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	1	1	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	9	12	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	15.1	16.2	<b>19.6</b>	20.99%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$1,197,922	\$1,473,435	<b>\$1,500,763</b>	1.85%	\$1,730,000	\$1,817,000	\$1,907,000	\$2,208,000
Farebox Revenues	\$769,858	\$995,491	<b>\$1,011,702</b>	1.63%	\$1,202,000	\$1,262,000	\$1,325,000	\$1,534,000
<b>Demand Response Services</b>								
Revenue Vehicle Hours	5,878	6,975	<b>7,765</b>	11.33%	7,700	7,700	7,700	7,700
Total Vehicle Hours	6,172	7,128	<b>7,998</b>	12.21%	8,000	8,000	8,000	8,000
Revenue Vehicle Miles	52,849	57,521	<b>59,588</b>	3.59%	60,000	60,000	60,000	60,000
Total Vehicle Miles	55,523	58,782	<b>61,187</b>	4.09%	61,000	61,000	61,000	61,000
Passenger Trips	15,816	16,704	<b>17,124</b>	2.51%	18,000	18,000	18,000	19,000
Gasoline Fuel Consumed (gallons)	6,883	8,105	<b>9,143</b>	12.81%	N.A.	N.A.	N.A.	N.A.
Fatalities	0	0	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Reportable Injuries	3	1	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Collisions	1	9	<b>0</b>	N.A.	N.A.	N.A.	N.A.	N.A.
Employees FTEs	5.7	5.7	<b>6.7</b>	17.54%	N.A.	N.A.	N.A.	N.A.
Operating Expenses	\$401,058	\$517,694	<b>\$752,867</b>	45.43%	\$790,000	\$830,000	\$871,000	\$1,008,000
Farebox Revenues	\$6,400	\$9,316	<b>\$10,592</b>	13.70%	\$10,000	\$10,000	\$12,000	\$13,000

	2003	2004	2005	% Change	2006	2007	2008	2011
<b>Annual Revenues</b>								
Utility Tax	\$731,713	\$764,707	<b>\$807,779</b>	5.63%	\$865,000	\$900,000	\$945,000	\$1,090,000
Farebox Revenues	\$776,258	\$1,004,807	<b>\$1,022,294</b>	1.74%	\$1,212,000	\$1,272,000	\$1,337,000	\$1,547,000
Federal Section 5311 Operating	\$241,302	\$275,000	<b>\$250,000</b>	-9.09%	\$300,000	\$428,000	\$450,000	\$500,000
State Special Needs Grants	\$0	\$26,611	<b>\$37,824</b>	42.14%	\$41,000	\$41,000	\$41,000	\$41,000
Sales Tax Equalization	\$43,698	\$70,866	<b>\$27,167</b>	-61.66%	\$0	\$0	\$0	\$0
Other	\$26,763	\$12,866	<b>\$15,000</b>	16.59%	\$15,000	\$15,000	\$15,000	\$15,000
Total	\$1,819,734	\$2,154,857	<b>\$2,160,064</b>	0.24%	\$2,433,000	\$2,656,000	\$2,788,000	\$3,193,000
<b>Annual Operating Expenses</b>								
Annual Operating Expenses	\$1,598,980	\$1,991,129	<b>\$2,253,630</b>	13.18%	\$2,520,000	\$2,647,000	\$2,778,000	\$3,216,000
Total	\$1,598,980	\$1,991,129	<b>\$2,253,630</b>	13.18%	\$2,520,000	\$2,647,000	\$2,778,000	\$3,216,000
<b>Annual Capital Purchase Obligations</b>								
Federal Section 5309 Capital Grants	\$0	\$0	<b>\$1,243,701</b>		\$50,000	\$1,240,000	\$52,000	\$58,000
Federal Section 5311 Capital Grants	\$0	\$0	<b>\$0</b>		\$109,000	\$297,000	\$0	\$0
State Rural Mobility Grants	\$0	\$0	<b>\$290,185</b>		\$27,000	\$310,000	\$42,000	\$72,000
Total	\$0	\$0	<b>\$1,533,886</b>	N.A.	\$186,000	\$1,847,000	\$94,000	\$130,000
<b>Ending Balances, December 31</b>								
Capital Reserve Funds	\$875,783	\$875,783	<b>\$46,000</b>	-94.75%	\$13,000	\$0	\$0	\$14,000
Total	\$875,783	\$875,783	<b>\$46,000</b>	-94.75%	\$13,000	\$0	\$0	\$14,000

***Performance Measures for 2005 Operations***

	Fixed Route Services		Demand Response Services	
	Pullman Transit	Rural Averages	Pullman Transit	Rural Averages
Fares/Operating Cost	67.41%	14.63%	1.41%	2.83%
Operating Cost/Passenger Trip	\$1.25	\$4.85	\$43.97	\$24.08
Operating Cost/Revenue Vehicle Mile	\$5.48	\$4.31	\$12.63	\$5.15
Operating Cost/Revenue Vehicle Hour	\$72.11	\$76.50	\$96.96	\$63.86
Operating Cost/Total Vehicle Hour	\$66.95	\$71.20	\$94.13	\$58.14
Revenue Vehicle Hours/Total Vehicle Hour	92.85%	93.40%	97.09%	91.91%
Revenue Vehicle Hours/FTE	1,062	922	1,159	1,221
Revenue Vehicle Miles/Revenue Vehicle Hour	13.16	19.13	7.67	13.70
Passenger Trips/Revenue Vehicle Hour	57.7	21.1	2.2	2.8
Passenger Trips/Revenue Vehicle Mile	4.38	1.35	0.29	0.22